

4 – Week Comfort Guarantee *100% Satisfaction*

You may request cancellation and full refund, for any reason, at the conclusion of the first 4 weeks of your membership, provided that you have accomplished the following:

- **Utilized the club a minimum of three times each consecutive 7-day period (a total of 12 workouts) excluding date of enrollment. All visits must take place at club enrollment to qualify.**
- **You have “signed in” on a separate member register located at the front desk on each visit to the club.**

Member’s Signature

Date

NOTE: Available on first visit only. All requests for cancellations must be made to the club you joined within 28 calendar days of enrollment date. Cancellation requests may be in person by obtaining receipt of cancellation or in writing by certified mail. If member requests to cancel in person, member must meet with the club manager only. All club property and materials must be returned to the club before a cancellation request can be processed. Multiple visits to club in one day will count as one visit only. Cancellation requests cannot be processed until all service fees have been collected in full. Refunds do not apply to fees paid for personal training services, nutritional products or fee paid group exercise classes. All membership cards must be returned or a card fee of \$15 will be deducted from any refund due.